



Section 1557 of Affordable Care Act Notice of Non-Discrimination and Accessibility Requirements

Seton Medical Center Harker Heights complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Seton Medical Center Harker Heights does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Seton Medical Center Harker Heights:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Patient Advocate office at 254-680-6210 during business hours. For free language assistance services 24 hours a day, call 1-254-690-9000 to be connected to Language Line.

If you believe that Seton Medical Center Harker Heights has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Patient Advocate, 800 W. Central Texas Expressway, Harker Heights, TX, 76548, 254-680-6210, or 254-690-0900. You can file a grievance in person or by mail, fax 254-680-6380, or email. If you need help filing a grievance, the Patient Advocate is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-868-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-254-690-0900 (TTY: 1-254-690-0900).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-254-690-0900 (TTY: 1-254-690-0900).

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-254-690-0900 (TTY: 1-254-690-0900)。

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-254-690-0900 (TTY: 1-254-690-0900)번으로 전화해 주십시오.

تظوح لم: 6210-1. مقر (1-254-618-6210) مقر ب ل ص ت ا . ن ا ج م ل ا ب ل ك ل ر ف ا و ت ت ة ي و غ ل ل ا ة د ع ا س م ل ا ت ا م د خ ن ا ف ، ة غ ل ل ا ل ك ذ ا ت د ح ت ت ن ك ا ذ ا : ة تظوح لم
ه م ص ل ا م ك ب ل ا و :

ك (1-254-618-6210) (TTY: 1-254-618-6210) ل ا ك - ي ه ب ا ي ت س د ي م ت ف م ت ا م د خ ي ك د د م ي ك ن ا ب ز و ك پ ا و ت ، ي ه م ت ل و ب و د ر ا پ ا ر گ ا : ر ا د ر ب خ

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-254-690-0900 (TTY: 1-254-690-0900).

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-254-690-0900 (ATS : 1-254-690-0900)



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ध्यान दः यद आप हदी बोलते ह तो आपके िलए मुफ्त म भाषा सहायता सेवाएं उपलब्ध ह। 1-254-690-0900 (TTY: 1-254-690-0900) पर कॉल कर।

مھارف: 1-254-618-6210 (TTY: 1-254-618-6210) سامت دى رى گب. امش ى ارب ناگى ار تروصب ى نابز تالى هس ت ،دى نك ىم وگتفگ ى سراف نابز هب رگا :مھارف ىم دشاب .اب 1-254-618-6210

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.
Rufnummer: 1-254-690-0900 (TTY: 1-254-690-0900).

પ્રયુ ના: જો તમે જરાતી બોલતા હો, તો િન:દ્ધ ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-254-690-0900 (TTY: 1-254-690-0900).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-254-690-0900 (телетайп: 1-254-690-0900).

注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。1-254-690-0900 (TTY:1-254-690-0900) まで、お電話にてご連絡ください。

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທສ 1-254-690-0900 (TTY: 1-254-690-0900)